

June 16, 2010

Dear Colorado Custom Stone,

My name is Lydia Kerr and I recently purchased new granite countertops for my home using the Costco.com, Supply My Counter website. This entire experience was first rate from start to finish and I am writing this letter to thank Colorado Custom Stone & their employees for a job well done!

After filling out the form on the website, I was contacted, literally within an hour of hitting submit, to schedule an in-home design consultation. Ron Horn from CCS came to my home and provided guidance & expertise as we worked through design ideas, the process to complete the project & cost estimates.

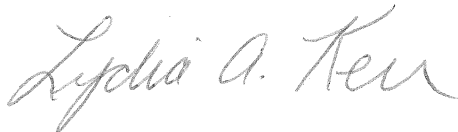
I very much enjoyed being able to view the individual pieces of granite, to find the exact pieces that were right for my home. CCS worked with the granite supplier to ensure the piece I had picked would work for my project. (The slab I loved the most, had a crack at one end & I had hoped for no seams in my countertop. They were able to ensure that worked out as I wanted!)

I was assigned Ken Horn as my project manager. Ken went out of his way to ensure that each step of the process went smoothly. He managed the template process, the demo of my old countertops, the fabrication of the new ones & the installation team. Ken answered all questions quickly & accurately. The installers were very professional & courteous. My countertops look gorgeous!

Ron & Ken even sent me photos of my granite as it went through the fabrication process! It was great fun to see what was headed my way, a very nice touch!

Overall, I feel that I received an excellent product & fabulous service at an exceptional value. I would definitely recommend the folks at Colorado Custom Stone & the Costco granite program to others. Colorado Custom Stone is a world class organization!

Thank you & Regards,

A handwritten signature in cursive script that reads "Lydia A. Kerr". The ink is dark and the signature is fluid and legible.

Lydia A. Kerr